

NI Care Homes Partnership

improving quality of care through collaborative partnership working

c/o Thomas Mahaffy, UNISON Centre, Galway House, 165 York Street, Belfast BT15 1AL
☎ 02890 270150 ✉ t.mahaffy@unison.co.uk

The NI Care Homes Partnership invites you to attend

RIGHTS, DIGNITY AND IMPROVING CARE



A conference to discuss innovative approaches to person centred care, improving quality and transforming traditional nursing and residential care institutions into nurturing homes

Friday 18th April 2008

**UNISON Centre
Galway House
165 York Street, Belfast**

*To register please complete the attached reply form and return by
Friday 11th April 2008*



**Belfast Health and
Social Care Trust**

Programme

9.30am Registration

10.00am Conference opening

Patricia McKeown - Regional Secretary, UNISON / President, ICTU

William McKee - Chief Executive, Belfast Health & Social Care Trust

10.10am An agenda for improving care and quality outcomes

Chris Manthorp - Guardian Columnist; Director of Older People's Services, EPIC Trust

Chris will focus on the best agenda for improving care and quality outcomes in residential and nursing care settings. He will challenge current assumptions about issues such as dependency and the active empowerment of residents.

10.35am Transforming traditional nursing & residential care institutions into nurturing homes

Tracie North – Director of Operations & Quality, Cornwall Care

Tracie will focus on the imperative of understanding the needs and wants of residents in order to successfully deliver care that can make a real difference to an individual's life.

11.00am Improving quality of care through collaborative partnership working

Pamela Dooley - Head of Organisation & Development, UNISON

Una Macauley - Service Manager, Older People's Services, Belfast HSC Trust

Thomas Mahaffy – Policy & Research Officer, UNISON

Pamela, Una and Thomas are members of the NI Care Homes Partnership which is working across the statutory, voluntary and private sectors to improve quality of care and the working lives of staff through collaborative partnership working. They will showcase the work of the Partnership which is providing evidence that fostering a partnership approach between workers, residents, families and management is the best way to ensure we deliver health care in a way that ensures equality, dignity and respect for everyone involved.

11.25am Break and networking

11.40am Quality and improvement in context

Mark Campbell - Regulation and Quality Improvement Authority

Mark will focus on existing regulations as opportunities, not barriers for change.

12noon Supporting staff to deliver person-centred care

Ann Purse - Training & Development Co-ordinator, Belfast Health & Social Care Trust

Anne will argue that that a valued respected workforce, well-trained and involved will produce better quality outcomes for residents, staff and care homes.

12.20am Expert Panel

The key speakers will take questions from the floor. Participants will be free to present their personal experiences and testimonies.

1.00pm Lunch and networking

What is the NI Care Homes Partnership?

Launched at a special Seminar in January 2007, the NI Care Homes Partnership was initiated by UNISON and the former North and West Belfast legacy HSS Trust. Three care homes from the statutory, voluntary and private sectors currently participate in the project – Grovetree House, Clifton Nursing Home and Loughview Nursing Home.

The key overarching aim of the Partnership is to improve quality of care in NI care homes through organisational change based on the principles of “person centred care” and collaborative partnership working. Following the collection of robust baseline data in 2007, Work Teams within each home are implementing action plans to improve the satisfaction of residents, families and staff in areas such as dining, laundry, activities and nutrition. The project is scheduled to end in Autumn 2008 following extensive outcome research and evaluation.

Speaker biographies

Christopher Manthorp is Director of Older People's Services for EPIC trust, part of the Circle Anglia group, and a trustee for the Elderly Accommodation Council. He began his career as a psychiatric nurse, moving into residential care for people with dementia because he felt change was easier to achieve. He was an initiating member of the Bradford Dementia Group. He has line managed residential care, day care, home care and sheltered housing for the private, statutory and voluntary sectors and has also worked as a head of commissioning and project manager. He is a freelance journalist and writes regular columns for Caring Business and Guardian Society.

Tracie North is Director of Operations and Quality at Cornwall Care. Tracie joined Cornwall Care in July 2005. Tracie is a qualified nurse who has experience in midwifery, general medical nursing and infection control. Following many years in clinical care delivery Tracie commenced working in service redesign and education and training within the NHS. Recently Tracie worked as the Modernisation Manager with Health and Social Services helping to design and deliver new services in Cornwall.

Pamela Dooley is Head of Organisation and Development at UNISON Northern Ireland. She is Chair of the NIC Women's Committee and a member of the ICTU Executive Committee, Migrant Workers and Disability Groups. Pamela has worked within the field of equality over a ten year period. She leads the joint employer/union International Action Research Project, based in New York and Belfast, that focuses on how to increase quality and equality in the delivery of health care. Pamela is Joint Chair of the NI Care Homes Partnership

Una Macauley is Service Manager for Older People Services at the Belfast Health and Social Care Trust. She is Joint Chair of the NI Care Homes Partnership.

Thomas Mahaffy is Policy and Research Officer at UNISON Northern Ireland. He is a member of the NI Bill of Rights Forum, a Board member of both the NI Anti-Poverty Network and NI Human Rights Consortium, and a member of the North South Health Services Partnership. Thomas co-ordinates the work of NI Care Homes Partnership.

Ann Purse is staff Training & Development Co-ordinator for Belfast Health and Social Care Trust.

Mark Campbell represents the Regulation and Quality Improvement Authority. RQIA is the independent body responsible for monitoring and inspecting the availability and quality of health and social care services in Northern Ireland, and encouraging improvements in the quality of those services

Registration Form

Rights, dignity and improving care – Friday 18th April 2008

Name:

Job Title:

Organisation:

Address:

.....

Telephone:

.....

Special access, dietary or other requirements

.....

...registration closes on Friday 11th April.

Please return completed forms to:

Liz Robinson,
UNISON Centre,
Galway House,
165 York Street,
Belfast BT15 1AL

☎ 02890 270150

💻 e.robinson@unison.co.uk

A limited number of places are available, so please book early to avoid disappointment.



Belfast Health and Social Care Trust